



# 6 STEPS TO THE CLOUD

**A CHECKLIST FOR CONVERTING TO AN  
IL5-COMPLIANT SERVICENOW + MICROSOFT  
AZURE CSP HOSTING ENVIRONMENT**



# TABLE OF CONTENTS

- 1. Advantages of Converting to the Cloud**
- 2. Six Steps to Prepare for Launch**
- 3. The Top Partner for Your Secure Journey to the Cloud**

# INTRODUCTION

In today's ever-evolving world of technology and security, companies are left with two options: get digital or get left behind. Traditional legacy IT systems are often outdated, unnecessarily complex, difficult to align with internal processes, and very costly to maintain.

Migrating from a legacy system to a modern, secure, cloud-based solution is a necessary transition in order to achieve the level of automation, efficiency, and success needed to advance your federal agency.

This checklist provides six essential steps you should follow when preparing to convert to an IL5-compliant ServiceNow + Microsoft Azure cloud hosting environment.

# ADVANTAGES OF CONVERTING TO THE CLOUD



## EASILY KEEP UP WITH FEDERAL REQUIREMENTS

Maintaining your IT system and onboarding new users can become increasingly more difficult when you're running on outdated platforms – especially if the person who developed them is no longer involved in maintenance and upgrades. Modern cloud platforms enable you to easily keep your system and users up-to-date on changes, enhancements, and advancements.



## SAVE MONEY AND RESOURCES

Pharicode operates our Microsoft Azure GovCloud environments at Impact Level 5 authorization and our accredited consultants are specialized in all the necessary areas to ensure your cloud ITSM system is built securely in order to comply with all federal requirements.



## CONTINUOUSLY EVOLVE

A modernized cloud IT platform allows you to take advantage of all the capabilities of new technologies. With pre-designed business automation and workflows, your system can instantly inherit improvements and processes with a task-based, service-oriented architecture.

# SIX STEPS TO PREPARE FOR LAUNCH

1

Gather ServiceNow module requirements

2

Determine external application/resource integration needs

3

Estimate technology utilization requirements

4

Establish data migration requirement and transport method (if applicable)

5

Work with Cyber/IA Team to determine security requirements

6

Outline SLA requirements for incident response, data management (backup and retention), and roles & responsibilities

# THE TOP PARTNER FOR YOUR SECURE JOURNEY TO THE CLOUD

**Pharicode is a ServiceNow Premier Partner and Microsoft Gold Partner, which means we provide an exceptional level of service in every migration, integration, and service we perform.**

Our team of engineers, consultants, developers, and architects know how to successfully design, develop, and deploy secure and efficient IT solutions. We are well-versed in the government's security controls and requirements, and ensure your IT system meets the criteria of the Risk Management Framework and receives the necessary Authority to Operate.

## **SPECIALIZED EXPERTS**

Our Information Assurance staff works closely with agencies' CISO/CIO staff to achieve their system accreditations, as well as with DISA to establish Boundary Cloud Access Point connectivity for some of our customers.

In order to ensure the same level of data protection and shared services as an on-premise data center, we designed and deployed our proprietary Managed Services and Security (MSS) stack. Our MSS stack includes provisions for boundary protection, Multi-Factor Authentication with Common Access Card, and streamlined IA vulnerability patching and system updates.



**GET STARTED**

info@pharicode.com | (256) 213-7966

**www.pharicode.com**

